

Site Rules

Campingplatz Geisenheim & Rheingau524 · valid from 01/09/2020

A warm welcome! We wish you a relaxing stay and do our best to make your time with us as pleasant as possible. Please support our efforts and observe the following site rules.

Access to the campsite and Rheingau524

Access to the site is permitted only to registered persons. If you are expecting visitors, please register them in advance and agree the parking of the visitor's vehicle with us. Our staff are entitled to inspect the identity card of every camping guest and visitor. Before finally leaving the site, the camping guest checks out again at the respective reception. The camping guest or visitor pays the usage fees set for this campsite and Rheingau524 according to the fee schedule shown on the adjacent notice.

Entry and exit

The barrier remains permanently closed during the quiet periods (1:00 pm to 2:00 pm and 10:00 pm to 8:00 am). Driving on the site is not permitted during the quiet periods. Pedestrians may leave the site at any time through the pedestrian gate.

Pitch

Enclosing the pitches with ditches or fixed fencing is prohibited. Before leaving the campsite, the camping guest and long-term camper must completely clear the pitch and put it in order. Care must be taken that no one is endangered or disturbed by tent pegs, guy ropes or other accessories. All tent pegs, ground pegs and other fixing material must be removed again on departure.

Waste / waste water

Waste may only be disposed of at the central collection point provided for this purpose on the campsite. Waste must be separated into glass, paper/cardboard and residual waste. Disposal of bulky waste is prohibited. Portable toilets and waste water from caravans and motorhomes must be collected and emptied at the disposal station (near the campsite's sanitary building). It is strictly forbidden to discharge waste water directly into the ground.

Open fire and barbecuing

Open fireplaces and charcoal grills are not permitted. Barbecuing with gas is allowed, provided that other camping guests are not disturbed or endangered.

Dogs and pets

Bringing pets is permitted for short-stay campers, provided that peace and order on the campsite are not disturbed. Pets must be declared on registration and the corresponding fees paid. Dogs must be kept on a lead at all times and kept in such a way that any nuisance or danger is excluded. Dogs and other pets are not allowed in the sanitary building or on the children's playground. Owners must remove animal droppings immediately. We provide bags free of charge on our site and in front of the grounds. Pets are not permitted in the rental units of Rheingau524. Dogs are only allowed in certain units and must be requested in advance. We reserve the right to grant permission in each individual case and likewise reserve the right to withdraw this permission at any time.

Speed limit / driving on the site / parking

The entire site area is a traffic-calmed zone and the German road traffic regulations apply. Vehicles must be parked on the rented pitch or the assigned parking space in each case. Repairing and washing vehicles of any kind is not permitted. Motorised vehicles may in principle only be driven by persons who hold a valid driving licence and only on the paths intended for this purpose.

Quiet hours

The quiet hours run from 1:00 pm – 2:00 pm and from 10:00 pm – 8:00 am. During this time no vehicles may drive on the site and the barrier is closed. Pedestrians may leave the site at any time through the pedestrian gate. Radios, TV sets, etc. should only be used to the extent that the sound outside the living unit is not disturbing. From 10:00 pm, celebrations on the pitch and in the rental units are not permitted.

As part of the events and leisure programme, our partners (Pizzeria Da Nico and Strandperle) hold events at regular intervals. These usually end at 10 pm; on some days also later (approx. until 11 pm / midnight).

Even during the day, outside the explicit quiet hours, disturbing noise is generally to be avoided. In principle, motorised traffic within the site is to be kept to a minimum. Please refrain from unnecessary trips, e.g. to shower, dispose of waste or wash dishes.

Charging of electric vehicles

Charging electric vehicles is generally prohibited. The instructions of the site management or their representatives must be followed.

In exercising their domiciliary rights, the site management and their authorised representatives are entitled to refuse the admission of persons or to remove them from the site if this appears necessary to maintain peace and order on the site and in the interest of the other guests. The guest is liable for the damage caused by themselves and their fellow occupants as well as the damage arising from their equipment, installations and appliances.

Order, law and cleanliness

Order and cleanliness are the self-evident duty of all users of the campsite and Rheingau524. All installations and facilities are to be treated with care. Children up to the age of 6 may only enter the washing and toilet building accompanied by an adult. Please make sure to use water sparingly. Please do not throw any waste or moist toilet paper into the toilets and use the waste bins provided. Tearing off branches and twigs from trees and hedges is prohibited. If facilities of the campsite and Rheingau524 are damaged, the person causing the damage or the person with the duty of supervision is liable. The site administration is entitled to exercise domiciliary rights, i.e. it may refuse the admission of persons without giving reasons or remove guests from the site if this appears necessary to maintain order or in the interest of other camping guests.

The location of the tent or caravan including vehicle or towing vehicle and rental unit (barrels and cabins) is determined by the site warden or their agents. Moving on one's own authority or changing the pitch of the tent, caravan, motorhome or unit is not permitted.

Young people (with the exception of youth groups of recognised associations) only have access to the campsite and Rheingau524 when accompanied by adults. In all other cases, young people only have access to the campsite and Rheingau524 after prior agreement between the legal guardians and the site administration.

The legal guardians / supervisors must ensure that the provisions are also observed by children and young people. We ask for your understanding that in the event of violations of the quiet hours we must respond with immediate removal from the site.

Travellers (Landfahrer) have no access to the campsite. Carrying on a trade on the campsite or from the campsite, as well as public shows, require the permission of the site administration.

Liability

In the event of accidents, liability of the campsite or Rheingau524 only arises if fault on the part of the management or the staff can be proven. No liability is accepted for the loss of or damage to property,

including cars, bicycles, motorcycles, tents, caravans, etc. Any liability for personal injury or property damage arising from one's own fault or the fault of other camping guests is excluded from the operator's liability.

The campsite and Rheingau524 are not liable for the loss of money and valuables or other items. Claims of ownership cannot be asserted. For the duration of the stay on the site, the visited party is fully responsible for the visitor. Principle: "Parents are liable for their children".

No liability whatsoever is accepted for injuries and accidents of any kind or for damage resulting from force majeure, in particular flooding of the Rhine, or from falling branches.

Data protection

Guests can find information in the data protection notices on the website (www.rheingaucamping.de and www.rheingau524.de). Contact details of the data protection officer can be found there.

The campsite is monitored by video cameras in critical sub-areas. This serves to protect the safety of camping guests, to protect property and possessions, to check access authorisations and to exercise domiciliary rights. The recordings are only evaluated when necessary and only the required data is stored until the matter is clarified. Data is only passed on to third parties within the framework of the statutory requirements. The video recordings are regularly deleted automatically in accordance with § 6b of the German Federal Data Protection Act (BDSG). In addition, the recording device is protected against access by unauthorised third parties by suitable measures in accordance with § 9 BDSG.

At regular intervals we take photo and audio recordings on our premises for marketing purposes. If you do not wish this, we ask you to inform the team straight away. Unless persons are recognisable merely as so-called "incidental accessories", no publication will take place without the consent of the persons concerned.

Swimming in the Rhine

Swimming in the Rhine is at your own risk.

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The German version is authoritative. Translations are provided for ease of understanding only.